# Overview of the V1C Core Competencies

<table>
<thead>
<tr>
<th>Effectiveness</th>
<th>Trustworthy Digital Experience</th>
<th>Clinical &amp; Operational Integration</th>
<th>Administrative Efficiency</th>
</tr>
</thead>
<tbody>
<tr>
<td>Produces outcomes that are valuable to key stakeholders</td>
<td>Delivers an ethical, equitable, and safe digital experience</td>
<td>Fits seamlessly within an individual’s larger healthcare context</td>
<td>Minimizes implementation and operational frictions</td>
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</tbody>
</table>

- ✔ Evidence of **clinical outcomes**
- ✔ Evidence of **economic returns**
- ✔ Evidence of **sustained patient engagement**
- ✔ Satisfactory **patient experience**
- ✔ Satisfactory **provider experience**
- ✔ Secure **data handling** and infrastructure
- ✔ Ethical **data privacy** practices
- ✔ Use of fit-for-purpose **digital medicine tools**
- ✔ Support, service, and content **personalized** to individuals
- ✔ Seamless **patient onboarding** process
- ✔ Ability to navigate patients to **downstream services**
- ✔ Positioned for **clinical integration** with other sites of care and providers
- ✔ Positioned for **operational integration** with other platforms and healthcare benefits
- ✔ **Pathway for payment** beyond cash pay and traditional fee-for-service
- ✔ Safe and effective **promotion and patient acquisition** strategy
- ✔ **Scalable workforce onboarding and management** model
- ✔ Responsive **quality & performance** management

Check out the [expanded Core Competencies guide](impact.dimesociety.org).