Virtual first care (V1C) is medical care for individuals or a community accessed through digital interactions where possible, guided by a clinician, and integrated into a person’s everyday life.

The ability to initiate care from anywhere at any time through telecommunication and digital technologies.

Intentional selection of the care setting matched to a person’s clinical needs and preferences, with some aspects safely and effectively delivered virtually, and others necessitating in-person care.

Complete solutions that support a person to take all of the necessary next steps in their health journey.

Adherence to all applicable laws that apply to healthcare providers, including best practices on standards of care, individual safety, security, privacy and data rights.

SOURCE: virtual first Medical PrActice CollaboraTion (IMPACT)
impact.dimesociety.org