Hosted by the Digital Medicine Society and the American Telemedicine Association, IMPACT is a pre-competitive collaboration of leading digital health companies, investors, payers, and consultants dedicated to supporting virtual first care (V1C) organizations and their commitment to patient-centric care.

Language matters. Terms used throughout this resource are defined in the Glossary of Terms.

Contract Body: Termination Rights

This section focuses on how and when each party may end the agreement/services being provided, setting provisions for the Termination Notification Period, Runout Period, and Maintenance of Records/Duty of Care. This section should not include any terms about how data is handled at termination — this is included in Contract Exhibit: Data. Also, project specific transfer of care obligations will be covered in Contract Exhibit: SOW Definition of Services.

V1C CONSIDERATION: Termination Rights

This section should include:

- Any technical differences between provider-only contracts and V1C solutions. For example, what happens to data the payer has supplied to the V1C if the V1C provider-payer relationship ends.

- Any rights that a payer may need to retain access to V1C solution software beyond the scope of their contract with a V1C provider, if applicable.

- Runout provisions to avoid disruption of care/continuity of care.

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<table>
<thead>
<tr>
<th>Phase 1</th>
<th>Phase 2</th>
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<tbody>
<tr>
<td>[no timing-specific implications for content are suggested in this phase]</td>
<td>In Phase 2, an evergreen clause should be included, allowing for auto-renewal of the agreement. This can be indefinite or a 1-2 year auto-renewal at the end of the contract term</td>
</tr>
</tbody>
</table>

Quick Links: Guide to Payer - Virtual First Care (V1C) Contracting

Overview
- Payer-V1C Contract Fundamentals
- How To Use The Guide to Payer-V1C Contracting
- Glossary of Terms

Contract Body
- Termination Rights
- Assignment of Agreement or Obligations
- Business Associate Agreement
- Publicity
- Payment

Contract Exhibits
- Data
- Subcontractors
- Credentialing/Certification & Licenses
- Audits
- Publication Rights
- Statement of Work

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