



Hosted by the Digital Medicine Society and the American Telemedicine Association, IMPACT is a pre-competitive collaboration of leading digital health companies, investors, payers, and consultants dedicated to supporting virtual first care (V1C) organizations and their commitment to patient-centric care.

Language matters. Terms used throughout this resource are defined in the [Glossary of Terms](#).

Contract Body: Termination Rights

This section focuses on how and when each party may end the agreement/services being provided, setting provisions for the Termination Notification Period, Runout Period, and Maintenance of Records/Duty of Care. This section should not include any terms about how data is handled at termination — this is included in [Contract Exhibit: Data](#). Also, project specific transfer of care obligations will be covered in [Contract Exhibit: SOW Definition of Services](#).

V1C CONSIDERATION: Termination Rights

This section should include:

- Any technical differences between provider-only contracts and V1C solutions. For example, what happens to data the payer has supplied to the V1C if the V1C provider-payer relationship ends.
- Any rights that a payer may need to retain access to V1C solution software beyond the scope of their contract with a V1C provider, if applicable.
- Runout provisions to avoid disruption of care/continuity of care.

..... Phase 1> Phase 2>
[no timing-specific implications for content are suggested in this phase]	In Phase 2, an evergreen clause should be included, allowing for auto-renewal of the agreement. This can be indefinite or a 1-2 year auto-renewal at the end of the contract term

QUICK LINKS: [GUIDE TO PAYER - VIRTUAL FIRST CARE \(V1C\) CONTRACTING](#)

Overview

[Payer-V1C Contract Fundamentals](#)

[How To Use The Guide to Payer-V1C Contracting](#)

[Glossary of Terms](#)

Contract Body

- [Termination Rights](#)
- [Assignment of Agreement or Obligations](#)
- [Business Associate Agreement](#)
- [Publicity](#)
- [Payment](#)

Contract Exhibits

- [Data](#)
- [Subcontractors](#)
- [Credentialing/Certification & Licenses](#)
- [Audits](#)
- [Publication Rights](#)
- [Statement of Work](#)

